

09.00 - 12.00

12.00 - 13.00

13.00 - 17.00 (19.00)

Day 1	<ul style="list-style-type: none"> • Introduction and expectations of the participants • Introduction to the Six Sigma concept 	<ul style="list-style-type: none"> • Fundamental terms in the Six Sigma context • Description of the Six Sigma levels: Leadership, Project Management, Toolbox, Statistics 	<ul style="list-style-type: none"> • Process D-M-A-I-C • Roles in Six Sigma projects • Understanding the project management dimensions of Six Sigma, link to business and operational excellence functions. 	<ul style="list-style-type: none"> • D-M-A-I-C 1 • Define phase in detail: Project Charter, VOC, Problem & Target Definition, Project Management, cost-benefit analysis • Q&A Session – Summary & clarification of questions
Day 2	<ul style="list-style-type: none"> • Recap of the first day and clarification of essential basics 	<ul style="list-style-type: none"> • D-M-A-I-C 2 • Measure phase in detail: Swim-Lane, Value Stream Mapping, Makigami - What does process management look like in companies? What are levels? 	<ul style="list-style-type: none"> • D-M-A-I-C 3 • Analyze phase in detail: Analyze cause-and-effect relationships Risk analysis FMEA, Ishikawa, SWOT 	<ul style="list-style-type: none"> • D-M-A-I-C 3 • Analyze phase in detail: Risk analysis, FMEA, Ishikawa, 5x Why FMEA as risk analysis tool, SWOT • Q&A Session – Summary & clarification of questions
Day 3	<ul style="list-style-type: none"> • Recap of the Define and Measure phase and clarification of essential basics 	<ul style="list-style-type: none"> • D-M-A-I-C 4 • Improve phase in detail: Design implementation and training plan, implement and follow up 5S in companies 	<ul style="list-style-type: none"> • D-M-A-I-C 5 • Control phase in detail: Graphical data analysis (time series plots, Pareto, histogram, scatter plot, spaghetti diagram) Process control charts and standard procedures, go-live support 	<ul style="list-style-type: none"> • Introduction to basic statistical terms: Probability calculation, addition and multiplication theorem • Q&A Session – Summary & clarification of questions
Day 4	<ul style="list-style-type: none"> • Recap of the DMAIC cycle 	<ul style="list-style-type: none"> • SSCD: ProcessSIM® • Part 1: Business game as a project replacement. Real business case. 1 month project is simulated in 1 hour real time. 	<ul style="list-style-type: none"> • SSCD: ProcessSIM® • Part 2: Business game as a project replacement. Real business case. 1 month project is simulated in 1 hour real time. 	<ul style="list-style-type: none"> • Exam: 17.00 -19.00 • Feedback & Completion